

Security Indicators Quick Reference Card (v1.1.1)

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This Quick Reference Card summarizes Information Security Indicator components to support users. The document stems from the ETSI GS ISI-001 standard. For comments or suggestions please contact the editors via r2gs-germany@fokus.fraunhofer.de.

1. Security Incidents (Ixx)

CLASS	FAMILY	COMPONENT AND IDENTIFIER	PARAMETERS	F	S	D
IEX intrusions and external attacks	FGY Website forgery	1 Forged domain or brand names	#ev[30d], #addresses.legitimate, �month[90d]	+	1	3
		2 Forged websites	#ev[30d], #org.websites, �month[90d]	+	2-3	2
	PHI Phishing	1 Targeting customers' workstations	#ev[30d], #series.unique[30d], const(exposure.media)	+	3	2
		2 Targeting organisation's users	#ev[30d], #messages[30d]	+	3	3
	INT Intrusion	1 Attempt on externally accessible servers	#ev.day.unique[30d], #servers	+++	1-2	2
		2 Success on externally accessible servers	#ev.unique[30d], #servers, �month[90d]	+	3-4	1
	DFC Website defacement	1 Obvious and visible website defacements	#ev[30d], #org.websites, �month[90d]	+	3	3
	MIS Misappropriation of resources	1 Servers resources misappropriation (by external attackers)	#ev[30d], �month[90d]	sig	2	1
	SPM Spam	1 Messages targeting org. users	#ev[30d], #messages[30d], �month[90d]	++	3	3
IMF mal-functions	BRE Accidental breakdowns or malfunctions	1 DoS and DDoS attacks on websites	#ev[30d], #org.websites	+	4	3
		1 Attempts to install malware on workstations	#ev[30d], #attempt.mw.unique(#types.mw)	+++	1	3
		2 Attempts to install malware on servers	#ev[30d], #attempt.mw.unique(#types.mw)	++	1	3
		3 Installations on workstations	#ev[30d], �month[90d]	++	1-4	1-3
	MLW Malware	4 Installations on internal servers	#ev[30d], �month[90d]	+	2-4	1-3
		1 Human intrusion into organizations perimeter	#ev[30d], �month[90d]	+	3	1
	PHY Physical intrusion or action	1 Workstations breakdowns or malfunctions	#ev[30d], �month[90d]	++	~	3
		2 Servers breakdowns or malfunctions	#ev[30d], �month[90d]	+	~	3
		3 Mainframes breakdowns or malfunctions	#ev[30d], �month[90d]	+	~	3
IDB Internal deviant behaviour	LOM Loss or theft of mobile devices	4 Networks breakdowns or malfunctions	#ev[30d], �month[90d]	++	~	3
		1 Mobile devices belonging to org.	#ev[30d], #org.devices, �month[90d]	+	3	3
	TRF Trace malfunction	1 Downtime or malfunction of trace production	#ev[30d], #org.systems, �month[90d]	++	3-4	3
		2 Absence of possible tracking of involved person	#ev[30d], #org.systems, �month[90d]	+	1-2	2
		3 Downtime/malfunction of trace production for recordings with evidential value	#ev[30d], #org.systems.value, �month[90d]	+	3-4	3
	RGH Rights (or privileges) usurpation or abuse	1 User impersonation	#ev[30d], �month[90d]	+	2-4	1
		1 Privilege escalation by exploitation of software or config vul.	#ev[30d], �month[90d]	+	4	2
		2 Privilege escalation by social engineering	#ev[30d], �month[90d]	sig	3	2
		3 Use of admin rights illicitly granted by admin	#ev[30d], �month[90d]	sig	3	3
		4 Use of time-limited rights after period	#ev[30d], �month[90d]	sig	3	2
		5 Abuse of privileges by admin	#ev[30d], #admins.mis[30d], �month[90d]	sig	3-4	2
		6 Abuse of privileges by operator or user	#ev[30d], #applications, �month[90d]	sig	2-3	3
IWH whole incident class	IDB Other incidents (reg. unauthorised access)	7 Illicit use of rights not removed (after departure or position change)	#users.mis[30d], �month[90d]	sig	3	2
		1 Unauthorized access to servers through remote access points	#users.mis(remote)[30d], #access.unauth(rem/local), �month[90d]	sig	3	1
		1 Server resources misappropriation by an internal source	#users.mis(remote)[30d], �month[90d]	sig	1	1
	MIS Misappropriation of resources	1 Access to hacking website (from internal workstation)	#inc[30d], �month[90d]	+	4	1
	IAC Illicit access to Internet	1 Deactivating of logs recording by an admin	#admins.performing.detected[30d], �month[90d]	sig	2-3	3
	LOG Deactivating of logs recording	1 Exploitation of sw vul. w/o available patch	#ev[30d], #inc.categorized.detected, �month[60d]	key	3	3
	VNP Non-patched or poorly patched vul. exploitation	2 Exploitation of non-patched sw vul.	#ev[30d], #inc.categorized.detected, �month[60d]	key	3	3
		3 Exploitation of poorly-patched sw vul.	#ev[30d], #inc.categorized.detected, �month[60d]	key	3	3
	VCN Conf. vul. exploitation	1 Exploitation of config flaw	#ev[30d], #inc.categorized.detected, �month[60d]	key	3	2
IWH whole incident class	UKN Unknown incidents	1 Not categorized sec incidents	#ev[30d], #inc.categorized.detected, �month[90d]	key	3-4	2
	UNA Incidents on not addressed assets	1 Sec. inc. on non-inventoried/not-managed assets	#ev[30d], #inc.categorized.detected, �month[90d]	key	3-4	3

2. Indicators with vulnerabilities (Vxx)

CLASS	FAMILY	COMPONENT AND IDENTIFIER	PARAMETERS	F	S	D
VBH Behaviour vulnerabilities	PRC Dangerous protocols used	1 Server accessed by an admin with unsecure protocols	#ev[30d], #admins.system[30d], Ømonth[90d]	sig	2-3	1
		2 P2P client in a workstation	#users.installing[30d], Ømonth[90d]	++	3	2
		3 VoIP client in a workstation	#users.installing[30d], Ømonth[90d]	++	1	2
		4 Outbound connection dangerously set up	#users.installing[30d], Ømonth[90d]	++	2	2
		5 Not compliant lap top computer used to establish a connection	#users.connecting[30d], #laptops, Ømonth[90d]	++	3	2
		6 Other unsecure protocols used	#ev[30d], Ømonth[90d]	+	2-3	1-2
	IAC Internet illicit access	1 Outbound controls bypassed	#users.performing[30d], Ømonth[90d]	sig	2-4	1
		2 Anonymisation site used	#users.performing[30d], Ømonth[90d]	sig	3	3
	FTR File illicit transfer with outside	1 File recklessly downloaded	#ev[30d], Ømonth[90d]	++	2-3	2
		2 Personal public instant messaging account used (for business file exchanges)	#users.performing[30d], Ømonth[90d]	+	3	2
		3 Personal public messaging account used (for business file exchanges)	#users.performing[30d], Ømonth[90d]	sig	2	2
	WTI Workstation used w/o relevant usual security	1 Workstation with a disabled or not updated AV and/or FW	#users.performing[30d], #org.workstations, Ømonth[60d]	+	4	3
		2 Workstations accessed in admin mode	#users.performing[30d], Ømonth[60d]	+	2-3	2
		3 Personal storage devices used	#ev[30d], Ømonth[90d]	++	3	1
		4 Personal devices used w/o compartmentalization (BYOD)	#users.performing[30d], #devices.personal, Ømonth[90d]	++	2	1
		5 Not ciphered sensitive files exported	#ev[30d], Ømonth[90d]	++	4	1
		6 Personal software used	#users.performing[30d], Ømonth[60d]	+	2-3	3
	PSW Passwords illicitly handled or managed	1 Weak passwords used	#ev[30d], #accounts.users, Ømonth[90d]	sig	3	2
		2 Passwords not changed	#ev[30d], #accounts.users, Ømonth[90d]	sig	2	2
		3 Admin passwords not changed	#ev[30d], #accounts.admins, Ømonth[90d]	sig	3	2
	RGH Access rights illicitly granted	1 No compliant user rights granted by admin	#admins.performing[30d], #admins, Ømonth[90d]	?	3	2
	HUW Human weakness	1 Exploited by spear phishing message (links/attachments)	#users.performing[month], #users, Ømonth[90d]	+	3	2
		2 By exchanges secrets (phone/f2f)	#users.performing[month], #users, Ømonth[90d]	+	1	1-2
VSW Software vul.	WSR Webserver sw. vul.	1 Web applications sw. vul.	#ev[30d], #applications.web, Ømonth[90d]	+	3-4	3
	OSW OS sw. vul.	1 OS sw. vul. regarding servers	#ev[30d], #server.ext.visible, Ømonth[90d]	+	2-3	3
	WBR Webbrowser sw. vul.	1 Webbrowser sw. vul.	#ev[30d], #workstations, Ømonth[90d]	++	2-4	3
VCF Configuration vul.	DIS Dangerous or illicit services	1 Dangerous or illicit services on externally accessible servers	#ev[30d], #server.ext.visible, Ømonth[90d]	+	2-3	2
	TRF Log production shortcomings	1 Insufficient size of the space allocated for logs	#ev[30d], #org.systems, Ømonth[90d]	sig	1	2
	FWR Weak FW config.	1 Weak FW filtering rules	#ev[30d], #FW, Ømonth[90d]	sig	2	1
	ARN Autorun feature enabled	1 Autorun feature enabled on workstations	#ev[30d], #workstations, Ømonth[60d]	+	2-4	3
	UAC User accounts wrongly configured	1 Access rights configuration not compliant with security policy	#users.detected[30d], Ømonth[60d]	+	3	3
		2 Not compliant access rights on logs	#ev[30d], #servers, Ømonth[60d]	+	2-3	3
		3 Generic and shared admin account	#ev[30d], #OS+#DB+#applications, Ømonth[60d]	sig	2-3	2
		4 Accounts w/o owners	#ev[30d], #OS+#DB+#applications, Ømonth[60d]	+	3	3
		5 Inactive accounts	#ev[30d], #OS+#DB+#applications, Ømonth[60d]	+	2	2
VTC General sec. technical vul.	IDS IDS/IPS malfunction	1 Full unavailability of IDS/IPS	#ev[30d], #IDS/IPS, Ømonth[90d]	sig	3	3
	WFI Illicit Wi-Fi access points	1 Wi-Fi devices installed on the network w/o any official authorisation	#ev[30d], #APs.WiFi, Ømonth[180d]	sig	4	3
	MOF Poor monitoring	1 Absence or poor quality of monitoring of some outgoing flows	#ev[30d], #zones.perimeter.outb, Ømonth[180d]	sig	3	3
	RAP Illicit remote access	1 Remote access points used to gain unauthorised access	#ev[30d], #AP.authorized, Ømonth[180d]	?	3	2
	NRG Illicit network connections	1 Devices or servers connected to org. network w/o being reg./managed	#ev[30d], #equipment.authorized, Ømonth[90d]	sig	3	3
	PHY Physical access control	1 Not operational phy. access control means	#ev[30d], #areas.protected, Ømonth[90d]	sig	2-3	2
VOR General sec. org. vul.	VNP Not patched vul.	1 Excessive duration of windows of exposure	duration.risk(>limit.policy.sec), Ømonth[90d]	+	3-4	2
		2 Rate of not patched systems	#ev[30d], #systems, Ømonth[90d]	sig	2	2
	VNR Not reconfigured systems	1 Rate of not reconfigured systems	#ev[30d], #systems.reconfigured, Ømonth[90d]	sig	2	3
	RCT Reaction plans	1 Reactions plans launched w/o experience feedback	#ev[30d], # reactionplans.launched, Ømonth[90d]	sig	2	3
		2 Reaction plans unsuccessfully launched	#ev[30d], # reactionplans.launched, Ømonth[90d]	sig	4	3
	PRT Security in IT projects	1 Launch of new IT projects w/o information classification	#ev[30d], #projects.launched, Ømonth[90d]	+	3	3
		2 Launch of new specific IT projects w/o risk analysis	#ev[30d], #projects.launched, Ømonth[90d]	+	3	3
		3 Launch of new IT projects of a standard type w/o identification of vul. and threats	#ev[30d], #projects.launched, Ømonth[90d]	+	3	3

3. Indicators as regards impact measurement (IMP)

IMP	COS costs	1 Average cost to tackle a critical sec. incident	Σcost.inc[30d], Øcost.inc[30d], Øcost.inc[all][120d]
	TIM Average time of website downtime	1 Due to whole sec incidents 2 Due to successful malicious attacks 3 Due to malfunctions/unintentional sec. incidents	Σtime.inc[30d], Øtime.inc[30d], Øtime[90d] Σtime.inc[30d], Øtime.inc[30d], Øtime[90d] Σtime.inc[30d], Øtime.inc[30d], Øtime[90d]

Conventions: F (frequency rate: +/++/+++; sig=significant; key to know; ?=undefined), S (severity level: 1[low]-4[highest]; ~[depend on sensitivity]), D (detection rate: 1[very difficult]-3[easy]), "#" number (quantitative amount); "[30d]" time interval (e.g. 30 days); "Ø" average; "Σ" sum over all incidents; "Ømonth" average value of this indicator in last month, "org.xx" xx in the organization

Abbreviations: AP (access point), ev (event), FW (firewall), inc (incident), mis (misbehaving), mw (malware), org (company or organisation), OS (oper.sys.), sec (security), sw (software), vul (vulnerability)